

Haas-Lilienthal House-Health and Safety Plan

Follows SFDPH Directives and Recommended Guidelines for Museums in SF



We are looking forward to welcoming visitors back for tours of the Haas-Lilienthal House. The health and safety of our guests and staff are our top priority. We have initiated some extra safety measures to ensure that your visit will be as comfortable as possible:

Frequent cleaning and sanitizing of high touch areas.

Plexiglass barriers have been installed at transaction areas.

Increased air flow and circulation with multiple windows open throughout the tour route.

Hand sanitizer available upon entry and throughout the museum space.

Limited capacity and group size will be limited to four people from the same household.

Social distancing measures will be enforced.

All staff and visitors over 2 years of age to wear facial covering inside the museum.

We look forward to seeing you!

Guidelines For Your Visit

- **Stay home if you are sick.** You may reschedule visit or refund your ticket.
- **We offer and encourage the purchase/reservation of tickets online.**
 - Museum capacity is limited
 - Timed ticket entry.
 - Groups limited to four in the same household.
- **Retail**
 - Hand sanitizer before handling any merchandise.
 - Contactless payment available.
- **The House Tour:**
 - Audio Tour available via a downloadable link to access through your own device (phone or tablet).
 - Written tours will be available.

- The tour will take visitors up two flight of stairs with hand rails. An elevator is available for visitors with mobility issues. Due to the size of the elevator, only one person will be allowed in at a time or maximum of two people from the same household. Please mention the use of elevator when reserving tour online.
 - The tour has a linear one-way route that must be followed by visitors aided with signage and monitored by staff.
 - Windows and doors will be opened to increase ventilation and air circulation. throughout the tour area.
- **Masks are required of all staff and visitors over the age of 2 years old.**
 - If guests need a mask own will be offered. Visitors who refuse to wear a face covering, will be denied entry and ticket refunded.
- **Stay six feet apart.**
 - Tickets will be timed, groups limited to four in same household,
 - Staff monitoring will ensure social distancing between visitors are maintained.
- **Hand sanitizer will be available at entrance to museum and other tour areas.**
 - Visitors are requested to refrain from touching any object or furniture on the tour.
 - Seating will be limited.
- **Coat check will not be available.**
 - Large bags and pack backs will not be allowed on tour and no storage available to visitors
- **Food and beverage not permitted inside.**
- **Two public restrooms will be available in the Ballroom**
 - Limited capacity to one person at a time and will be sanitized daily.